

### **Project overview**

Dr. Martin Kröll Institute of Work Science Ruhr-Universität Bochum 31. 3. 2016







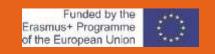


#### **Content**



- 1) European challenges
- 2) Project "Job Developer": key question, partners, aims, project progression, tasks
- 3) Conception and tools
  - 3.1. Talent diagnosis
  - 3.2. Employment radar
  - 3.4. Experts hearing
- 4) The "Job Developer" concept
- 5) Outlook

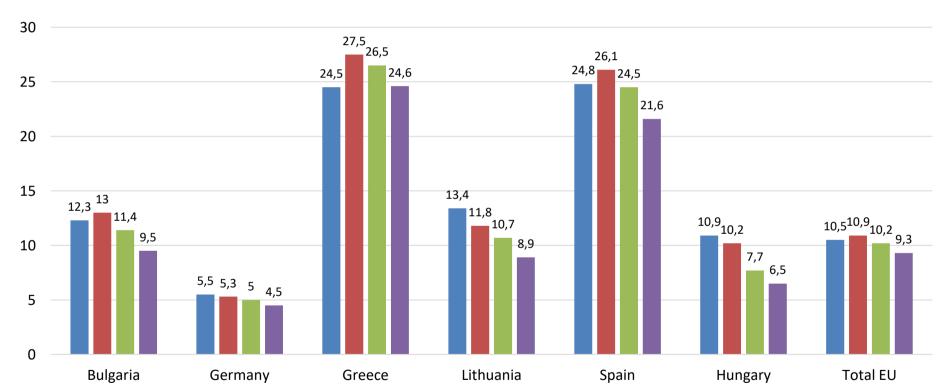




#### 1. European challenges



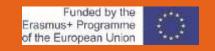
#### Registered Total Unemployment (in %)



Source: Statista 2016

■ 2012 ■ 2013 ■ 2014 ■ Okt 15

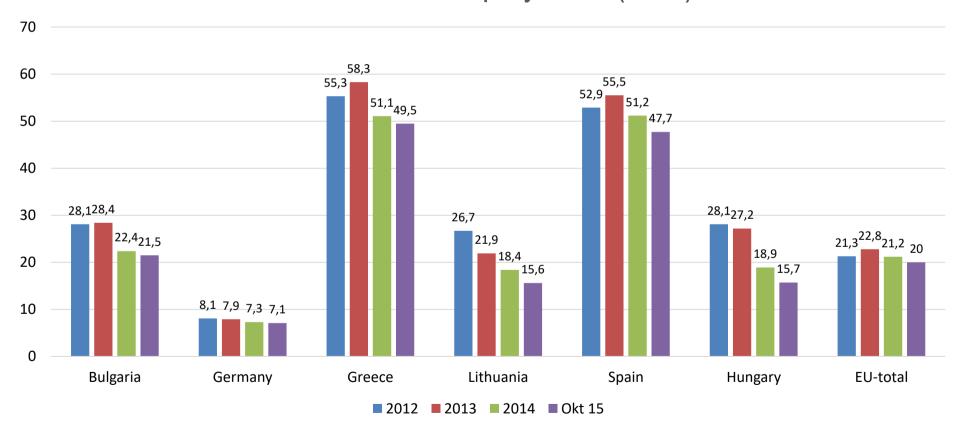




#### 1. European challenges

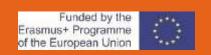


#### Youth Unemployment (in %)



Source: Statista 2016



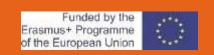


#### 1. European challenges (I)



- High unemployment, especially long-term unemployment
- High youth unemployment
- Early school and training leavers (high dropout rate)
- specific affected: low skilled workforce
- Low self-employment rate



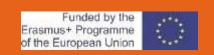


#### 1. European challenges (II)



- Digitalization, flexibility, dissolution of boundaries and globalization
- Connection between production (Cyber-Physical Systems; Industry 4.0) and services (Smart Services) to Product-Service Systems → generation of new value added economic opportunities
- new requirements of interaction:
   personel, technology and organization
- → specific: competence requirements
- but: discrepancy between education and working world



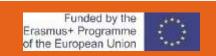


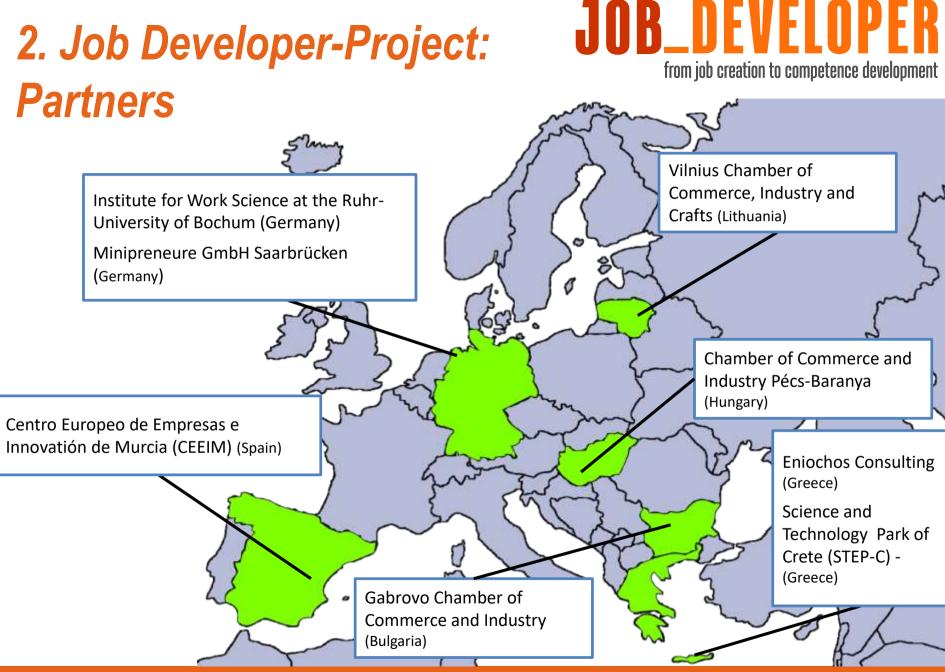
# 2. Job Developer-Project: key question



How can one reveal talents (strengths/ potentials) of young people in an early stage by a specifically developed talent diagnosis and how can these talents be matched with (before created) employment opportunities as well as further

developed with help of experts?







# 2. Job Developer-Project: Target groups



from job creation to competence development

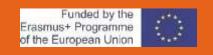
#### Primary target group:

- Multiplicators from selected EU partner countries, which take up the position of the job developers or experts:
  - E.g.: chambers, job centers, public and vocational schools, business development, research institutes, economy seniors, universities, personnel decision makers, career centers

#### Secondary target group:

Job seeking young adults (18+)





#### 2. Job Developer-Project



from job creation to competence development

2015 Kick-offmeeting

2016 Multiplier training of tr

2017 Implementation 2 nd Milestone meeting

2018 Expert Final conference

# 2. Job Developer-Project (references)

JOB\_DEVELOPER
from job creation to competence development

Our Successful EU- projects:



Term: 10/11 - 09/13

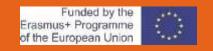


Term: 09/13 - 08/15



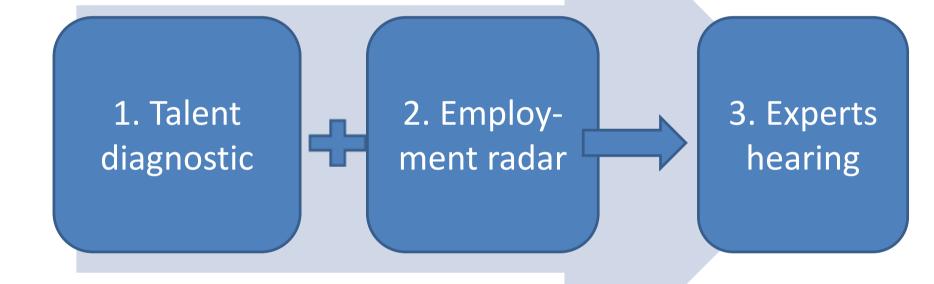
Term: 09/14 - 08/17





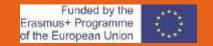
# 3. Concept and Tools: Overview: What is new? Connection....





Source: Hartz, Peter/Petzold, Hilarion, 2014





#### 3. 1. talent diagnosis:

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Vocational development perspective

Individual potential /not deficits



Talent diagnosis

Individual recommendations/ support and development plan

## 3.1. Talent diagnosis: Skills as basis for talent



P

reflexive as to his own person: attitutes, values, self-image

A:

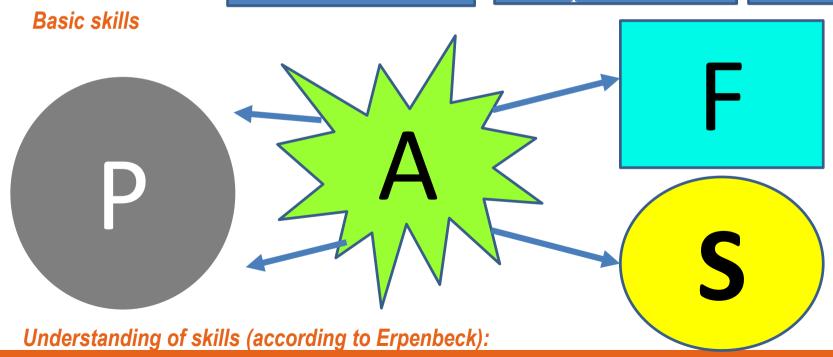
more or less active:
integration of
emotions, motivation,
experiences with the
own "will motor"

F:

professionalmethodical in relation
to circumstances:
solving objectiverepresentational
problems

S:

social and communicative with regard to others: group /relation orientated behavior





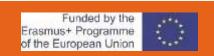


### 3. 1. talent diagnosis: Tools



The tools should be selected according to this criterias:

- 1. they should help with the identification of own potential which are often overlooked (because these are easy ones)
- 2. not primary the weakness and barriers
- they are suitable to lead oneself (hence, also used for managers)



# 3. 1. Talent diagnosis: Tools (examples)

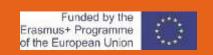


#### 1. Panorama of life:

- Sculptural representation of important memories
- Discovery of talent in unknown sectors
- Discover problems, ressources and potentials

#### 2. European passport CV:

- Through reflection: first hints of talents, ressources and potentials
- Which problems are experienced on the job market?



#### 3.2. Employment radar

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from job creation to competence development

I. Finding existing jobs

Open vacancies

Not published open vacancies

II. Observe trends, chances and identify new employment potential

Growth of existing enterprises

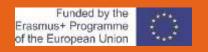
Starts-Ups

developement or range of services

# 3.2. Employment radar steps:



- II. Observe trends, chances and identify new employment potential
- (a) Analyze the economic situation
- (b) Uncover societal mega trends
- (c) Preparation and use of information from the "Sinus-Meta-Milieus"



# 3.2. Employment radar steps:



What are Mega trends (Long-term trends)?

- Are global (but differ in their forms)
- e.g. digitalisation, globalisation, urbanization, mobility, individualisation, demografic change, knowledge society, health development, climate change and growing logistics industry

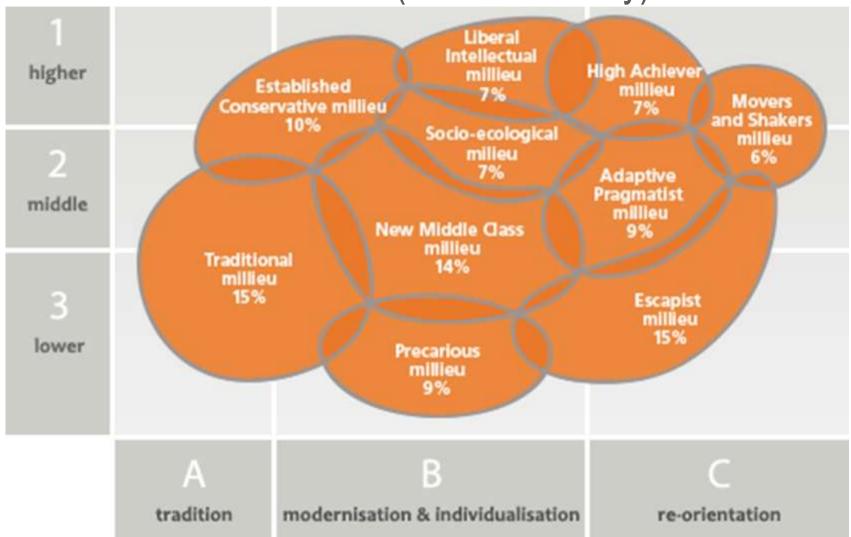


#### 3.2. Employment radar

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from job creation to competence development

What are Sinus Milieus? (here: Germany)





#### 3.3. Employment radar

### JOB\_DEVELOPER from job creation to competence development

(d) Application of geo data to localize customers (regional view/ supported by IT)

(e) Interview technique to determine market potencials (social media: email, facebook, twitter etc.)

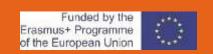


(f) Identification and generation of new services

#### 3.3. Expertenhearing

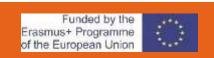


- Matching between talents and competences of participants with the employment potential of the local labour market
- Double expertise:
- (1) Expert "in own case" (to take responsibility of one's own "Make yourself a project")
- (2) External experts (e.g. Experts on labour market, carreer consultants, technique experts, health experts, economy seniors)





### 4. Profile of "Job Developers"

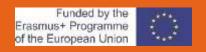


### 4.1. Tasks of "Job Developers"



- 1. Implementation of the talent diagnosis
- 2. Implementation of the employment radar
- 3. Leading and participation on expert hearing





4.1. Tasks of "Job

from job creation to competence development

Developers". Reflexion

closed

reflexion

Reflexion width

level

- Macro-level
- Meso-level

Micro-leve

determined

Reflexion

pre-

criteria

according to

Reflexion

Reflexion according to self-

determined criteria

open reflexion

- Self-reflexion

- Team-/peer-reflexion
- External reflexion

perspective

Reflexion depth

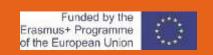
Source: on the basis of Wyss, 2013

# 5. Conclusion and prospect



- Use of digitalization to create new forms of occupation
- Implementation of the tools (tatent diagnosis, employment radar, expert hearings) in other EU counries → detection of resistancies and potentials
- Adaption on cultural characteristics in the EU countries
- Generating a curriculum of the new assignment/ job description "Job Developers"
  - → Target: Reduction of youth unemployment in the EU







## Thank you very much for listening and thinking!

Acacemic source:

Kröll M (Hrsg.) (2015) Europäische Arbeitsmarktstrategien auf dem Prüfstand. Berlin.

Kontakt: martin.kroell@rub.de

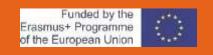
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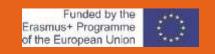




### 4.1. Tasks "Job Developers" JUB\_UEVELO



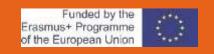
- 1. Implementation of the talent diagnosis:
- a) Introduction into the talent diagnosis
- b) e.g. Life panorama
- c) e.g. curriculum/Europass
- d) On demand: further talent tests
- e) Evaluation in one-on-one interview



### 4.1. Tasks of "Job Developers"



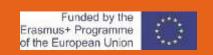
- 2. Implementation of the employment radar:
- a) Analyzing economic data base
- b) Detection of societal (mega) trends
- c) Preparation and use of information of sinus meta milieus



### 4.1.Tasks of "Job Developers"



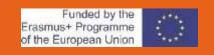
- d) Application of geo data to localize customers (regional view/supported by IT
- e) Interview technique to determine market potencials (social media: email, facebook, twitter etc.)
- f) Identification and und generation of (public) services



### 4.1. Tasks of "Job Developers"



- b) Moderation of decision finding:
  - Data preparation of the occupation radar for the participating experts
  - Self presentation of the participant
  - Matching
  - Discussion of targets and consequences
  - Tailored recommentations/offer of support

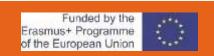


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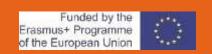




### 4.1. Tasks of Job Developers"



- 3. Conduction of expert hearing:
- a) Conducting creativation workshops:
  - Holistic view on social networks,
  - mirroring the current life situation with Problems, ressources, and potencials
  - Support at identifying aims of life, profession, and work



# 4.2. Competences of "Job Developers"

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from job creation to competence development

#### Talent diagnosis

- Social Competences: empathy, communication, leadership, coordination, contact ability, criticism and conflict ability (abilities of a mentor)
- Professional competences:
   knowledge and experience of labour-market development, framework conditions for employment, human resource management, career planning and career development
- Methological competences:

   e.g. talent diagnosis methods,
   evaluation methods,
- Personal competences: self assured, open-minded, willing to learn, target oriented

#### Employment radar

- Social Competences: see talent diagnosis
- Professional competences: trend and market analysis, business administration, business start-up (from practice)
- Methological competences: analytical abilities in the domains mentioned above
- Personal competences: see talent diagnosis

#### Expert hearing

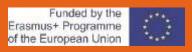
- Social Competences: see talent diagnosis
- Professional competences: see talent diagnosis, consulting skills, practical experience
- Methological competences: moderation techniques
- Personal competences: see talent diagnosis

# Beispiele für neue Dienstleisungen ...



- "Land-kind-Organizer": eine Person, die für Kinder aus der Stadt Landerlebnisse organisiert
- "Ready to Cook-Lieferservice": Paket bereitstellen: alles fertig geschnippelt, vielleicht die ein oder andere Soße schon angerichtet
- Picknickservice (erfolgreich in Frankreich)
- Entrümpler
- Finanzdienstleister für Personen, die eine neue Dienstleistung etablieren wollen (Kalkulation, Rechnung schreiben, Hilfe bei den Gesprächen mit der

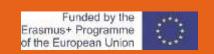




# Beispiele für neue Dienstleisungen ...



- Die Idee des Beschäftigungsradars ist mit Konzepten zur Qualitätskontrolle zu verknüpfen
- Sowie mit dem Kontext des Social Franchisings zu verknüpfen
- Plattform, auf der sich die Dienstleister und Kunden austauschen können



**Central questions** 

resilience

self-confidence

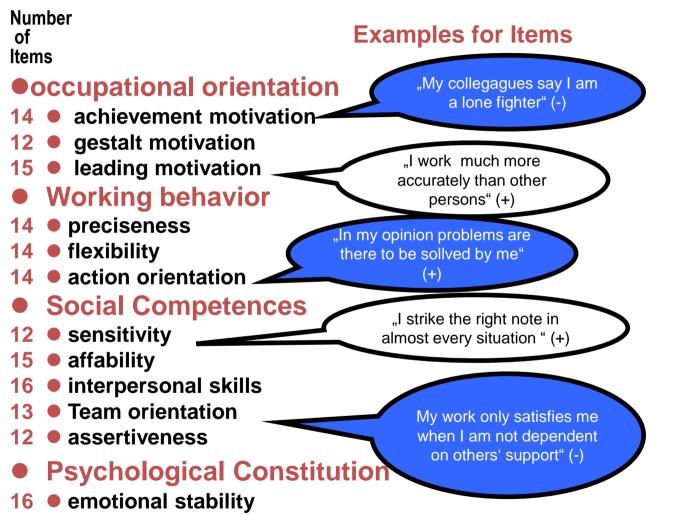
**Survey E-Ass.** 

Diagnosis of C.

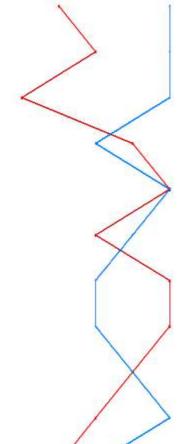
**Case study** 

Conclusion

#### The dimensions of personality of the BIP p. 21



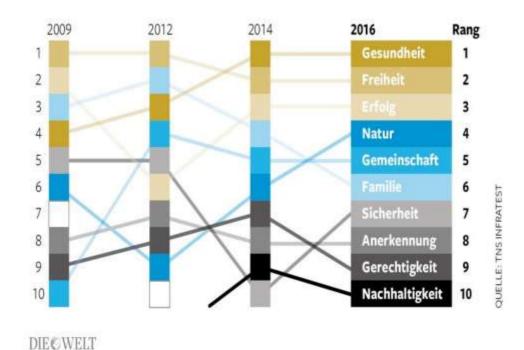
actual set



### Most Important Values in Germany

#### DIE WICHTIGSTEN WERTE DER DEUTSCHEN

Veränderung der aktuellen Werte-Top-Ten im Zeitablauf



- 1. health
- 2. freedom
- 3. success
- 4. nature
- 5. community
- 6. family
- 7. security
- 8. appreciation
- 9. juctice
- 10. sustainibility



